Project Governance

WHEN YOU NEED TO KNOW:

- How do I ensure my eCommerce project is delivered on time?

- How do I ensure that my development partner delivers what I want?

- How do I identify and manage issues before they arise?

— Overview —

The It Works eCommerce Project Governance service gives you access to a proven methodology, experience and discipline to ensure that your eCommerce implementation project delivers its time, cost and quality objectives.

— Inclusions —

- Establishment of Project Steering Committee

- Establishment of Project Reporting Pack that tracks: project progress, issues; risks; budget; stakeholder communication

- Regular Chairmanship of Project Steering Committee

- Maintenance of Project Reporting Pack

- Mediation of key project risks and issues

- Run workshop and produce Post Implementation /Lessons Learned report.

— Benefits —

- Regular and professionally managed Project Steering Committees

- Consistent framework for managing project delivery, risks, issues and budget

- Reduce costs by minimizing project overruns or change of scope

- Regular, clear and concise reporting on the status of the project

- Independent mediation between stakeholders ensuring mutually agreed solutions are established

- Post implementation report to ensure project lessons are identified and captured for future projects.

GET IN TOUCH

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— Australian Geographic Retail —

ENDORSEMENT

"Managing all the stakeholders expectations throughout this project was made significantly easier using the It Works Project Governance service. The project met it's time, quality and cost objectives with the minimum of issues and we are in no doubt this was as a result of the framework provided by It Works."

**Dave Harker,
Head of eCommerce,
Australian Geographic
Retail**

— Problem —

- Australian Geographic Retail knew that they didn't have the experience to run an eCommerce project themselves

- Australian Geographic Retail knew they needed experience and knowledge to ensure their eCommerce Project met its quality objectives

- Australian Geographic Retail knew they needed a project framework that would allow them to take critical decisions in a timely fashion and manage key project risks effectively.

— Solution —

- A comprehensive Project Governance service that provided a method that Australian Geographic Retail were able to use to assure their eCommerce Project quality

- Access to an experienced Project Director on a pay-as-you-go basis to assure project objectives in a cost effective manner

- Objective and independent advice from an experienced project manager to ensure all stakeholders deliver to agreed quality standards.

— Outcome —

- Australian Geographic Retail's eCommerce Project was delivered to agreed time, cost and quality objectives

- Australian Geographic Retail were provided access to knowledge and experience to ensure that all key risks and issues were adequately managed throughout the project

- Australian Geographic Retail were able to successfully manage stakeholder expectations throughout the project lifecycle.